

GPV Slovakia is looking for

Customer Service Manager

Prime Function

Leading the Customer Service Department and coordination of all necessary activities in the interface between customer requirements and internal teams

Responsibility

- Coordination of all necessary activities with SCM and NPI teams regarding the Request for Quotations (RFQ's) and documentation within the CRM system
- Acting as account manager, being the counterpart of the customers in case of escalation, handling the communication with customers regarding order processing, quality and delivery issues
- Supporting Supply Chain Management in forecasting and planning a duly inventory management

Qualification

- Electro technical University or electro technical secondary education & other university degree
- Experience in Sales, Marketing and Customer support
- Negotiation skills
- Proven in leadership, at least 2-3 years
- Excellence in using IT tools and systems (MS Office, ERP systems)
- Very good English language

Base salary

- 2300 EUR/month

Application

Send your CV in electronic form to: hr.sk@gpv-group.com till 31 of January, 2020. Contact person: Jana Potůčková, tel. no.: +421 33 3214 032

About GPV

GPV is a knowledge-based outsourcing partner that has core competencies within high-tech and complex production of electronics and mechanical components and solutions. We employ more than 3,800 people at sites in Europe, Asia and the Americas. We service clients in the fields of Cleantech, Instruments & Industry, Medico and Transportation.

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